

MANAGING ABRASIVE LEADERS: Enhancing their Interpersonal Skills

Advanced seminars for Leaders, HR Directors, Senior Managers, Project Managers, Coaches and/or Mediators

Crans-Montana, Switzerland
October 25-27, 2012

Katrina Burrus, PhD, MCC

Have you ever worked with an abrasive manager whose interpersonal behaviors causes distress and reduces the company's, the teams' and the individual's productivity? How do you manage a brilliant but abrasive manager? How do you encourage them to be coached?

- Learn to diminish leaders' abrasiveness to reduce suffering at the workplace.
- Manage an abrasive and yet brilliant manager to develop empowering leadership.
- Learn a leading edge method to coach an abrasive manager

KEY BENEFITS

- Distinguish quickly between a demanding and an abrasive manager
- Toolkit/process to help leaders increase their emotional intelligence (EQ)
- Apply concepts from the the Boss Whispering Method™ and MKB Coaching Model™ to support an abrasive manager's transformation and identify when a manager becomes abrasive cross-culturally
- Avoid pitfalls when dealing with difficult characters
- Handle managers in denial and attenuate their fears
- Recognizing when a strength becomes a weakness
- Advise companies how to reduce suffering in the workplace
- Practice working with difficult managers and preparing proposals
- Stop toxic leadership styles from spreading in the organization.
- Evaluate toxic managers' cost in coworkers, teams and the company's productivity

For more details on content, key benefits and how to register please visit www.mkbconseil.ch

"The seminar was stimulating and inspirational. A good mix between theory and practice."

E. Clark,
Senior HR

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Who is Katrina Burrus, PhD, MCC?

Katrina Burrus, PhD, MCC, has a proven track record in coaching global leaders in multinationals (Nestle, Novartis, CERN, UNAIDS, United Nations etc). Her coaching expertise has taken her to Europe, Asia Pacific and in the Americas. She is recognized for her distinctive capabilities with leaders and teams from a wide variety of cultural backgrounds.

As the founder of MKB Conseil & Coaching, she is affiliated with a network of international experts and scholar practitioners. MKB Conseil & Coaching specializes in coaching international and highly mobile leaders, high potentials, and brilliant and abrasive leaders. Katrina researches and is passionate about reducing suffering and ineffectiveness in the workplace.

Katrina teaches post graduate courses at various universities and facilitates workshops on “Global Leaders”, on “Executive Coaching”, and on “Successful Integration into a New Role.” Katrina was the first ICF (International Coach Federation) Master Certified Coach in Switzerland, founder and Board Member of ICF Switzerland and on the Editorial Board of the International Journal of Coaching in Organization. After numerous published articles and her book on “Global Nomadic Leaders”. she is writing her second book, “Coaching Abrasive Leaders to Enhance their Interpersonal Skills”.

REGISTRATION OF INTEREST

Name	First Name
Company	Position
Email	Telephone
Referred by.....	

These advanced seminars are delivered by Katrina Burrus, PhD, Master Certified Coach from the International Coaching Federation
www.mkbconseil.ch

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